

NORTH YORKSHIRE COUNTY COUNCIL
CARE AND INDEPENDENCE OVERVIEW AND SCRUTINY COMMITTEE

11 February 2010

Dementia Strategy: Update and Next Steps

1.0 Purpose of Report

- 1.1 To update the Committee on local activity in relation to the National Dementia Strategy and the conclusions of the Committee's review, particularly the progress on the Dementia Network.
- 1.2 To introduce the results of the Yorkshire and Humber Improvement Programme Peer Review.

2.0 Introduction

- 2.1 In January 2009 the Committee completed the first phase of a study on Dementia. The proposals that emerged followed those included in the National Dementia Strategy. The final version, slightly altered, received a positive response from the NYCC Executive, who agreed it should be adopted as the basis for further consultation with partners and as the framework of a joint commissioning strategy.
- 2.2 The Executive also supported the Committee's intention to continue working alongside the Directorate, representatives of the PCT and third sector colleagues.
- 2.3 The Executive also agreed that the Committee should continue working with the new Dementia Network.

3.0 Dementia Network

- 3.1 The North Yorkshire Dementia Network has made a strong start. Two meetings have been held, the first on 17 November 2009 and the second on 3 February 2010. Representatives at the first meeting identified current services on the ground and highlighted gaps in provision and support. I will report verbally to the Committee on the 3 February meeting.
- 3.2 Gill Ayling, the Department of Health lead for Dementia, attended the launch to provide an update on national developments. The feedback is attached as Appendix 1, together with a draft Terms of Reference Appendix 2, which will be decided upon at the 3 February meeting.
- 3.3 The workstreams agreed are attached in Appendix 3; of particular interest to the Chairman in this context is the work around Engaging

People with Dementia: Building Community Capacity. Consideration is to be given to ways of ensuring people with Dementia and their carers can influence activity by participating fully at Network meetings and in local user and carer groups. This is an ambition the Committee itself identified, highlighting the best practice work undertaken in the previous collaborative of engaging with people with Dementia and their carers.

4.0 YHIP Peer Monitoring Review

- 4.1 In October 2009 Yorkshire and Humberside Improvement Partnership conducted a Peer Monitoring Review of Dementia Services in North Yorkshire. This included discussions with key officers, particularly local Dementia leads Judith Knapton from the PCT and Seamus Breen from ACS. The local briefing and review was overseen by Veronica Brown, Dementia Strategy Lead for Yorkshire and Humber. A good deal of information on current baseline activity was prepared for the Review, which will be sent to Members separately.
- 4.2 The results of the Review have now been made available to the Directorate and the PCT for their comments on accuracy, etc, prior to it being published on the Yorkshire and Humberside Improvement Programme website. At the time of writing this report the Report is therefore not available. I expect to be able to send it to you in advance of your meeting.

HUGH WILLIAMSON
Head of Scrutiny and Corporate Performance

County Hall
NORTHALLERTON

Author: Ray Busby
Contact Details: Tel 01609 532655
E-mail: ray.busby@northyorks.gov.uk

Presenter of Report: Ray Busby

3 February 2010

Background Documents: None

Dementia Network Launch – 17/11/09

1. Introduction

As a result of requests from staff across North Yorkshire and York an event was held to explore the feasibility of a dementia network. It was aimed at operational staff from a range of statutory, voluntary and independent sectors. Gill Ayling, the national lead for dementia, attended the event to provide an update on National developments.

The feedback from the event was as follows:

2. What would people find useful from the network?

- Sharing best practice
- Information sharing and problem solving
- Improving communication
- Links to regional and national agendas
- Annual programme of work to deliver the dementia strategy, with milestones
- Opportunities to share ideas and innovation

3. What should it deliver?

- Setting excellent standards for service development and delivery
- Benchmarking services and peer reviewing
- Offering leadership and direction re: dementia to the whole system
- Influencing direction and implementation
- Equity of positive outcomes across North Yorkshire and York
- Avoidance of duplication of effort

4. What would people NOT want from the network?

- A talking shop
- Silo working
- Bureaucracy
- Flash in the pan
- Unrealistic
- Not focussed

5. Who should be involved?

- Providers of mental health services from statutory, independent and voluntary sectors
- Housing
- Providers of residential, nursing and domiciliary care services
- Telecare expertise
- Carers' Organisations
- People with dementia
- Carers of people with dementia
- Acute Trusts
- Links to PCT, NYCC and CYC commissioning

- Links to other existing structures eg Older Peoples Partnership Boards etc.

6. What should the Network focus on initially?

- Establish workstreams for identified priorities, linked to the North Yorkshire & York Dementia Strategy Action Plan
- A planned approach to be taken to linking the Dementia Strategy into all development work eg: Carers' Strategy, Transforming Community Services, Workforce Development Strategies
- Make links between national, regional and local communication plans, ensuring a joined up approach
- Build on existing local mental health planning groups, providing consistent, strong leadership
- Establish robust reporting mechanisms into NYCC, CYC and NHS NYY
- Use existing networks of carers and people living with dementia as a building block for involving people in service development

7. Co-ordination of the Network

- Ideally dedicated project worker time will be identified
- In the meantime Judith Knapton (NYYPCT), Jan Cleary (NYCC) and Norma Sutton (NYCC) will take on the task of co-ordination. City of York Council will be invited to input to the co-ordination.

8. Funding

- Funding will be needed to support the involvement of people living with dementia and their carers and to provide dedicated support for the network

9. Practical Next Steps

- Links will be made with the national awareness/tackling stigma campaign, involving NYYPCT & NYCC communication teams and forewarning GPs. CYC to be invited to participate. This campaign is due in February 2010.
- Some participants have registered their interest in particular workstreams linked to the draft Dementia Action Plan including awareness raising. This list (attached) to be circulated much more widely and used to set up working groups.
- The draft North Yorkshire Strategy and Action Plan will be signed off by March 2010
- The Peer Review Report will be available for the Network to consider at the next event

- NYCC and NYYPCT commissioners will ensure that the needs of people with dementia are considered in the development of all new service specifications
- The Map of Medicine dementia care pathway mapping will begin in Hambleton/Richmondshire and York and Selby. Other areas can begin to prepare their local information in readiness for roll-out
- NYYPCT will ensure that dementia and the Map of Medicine is part of GP Target Days
- NYCC have made a funding bid for a Network Co-ordinator
- A dementia module will be part of the NYCC reablement training
- Dementia leads in Acute Hospitals will be identified and invited to be part of the Network
- Dementia leads from the PBC groups will be identified and invited to the network
- Dementia has been included in the draft North Yorkshire Housing Strategy
- Some examples of good practice were brought to the network launch. These will be circulated as the first step towards the development of a network good practice directory
- Draft terms of reference for the Network will be presented at the next event

10. Diary Dates

Hambleton & Richmondshire only – Mapping local services to the care pathway:
Event 28th Jan 2010 TBC.

York / Selby only – Mapping local services to the care pathway.
Event February 2010 TBC

Network Event: **Afternoon of 3rd February 2010**
Galtres Centre Easingwold from 1.30

Dementia Strategy Anniversary Conference: **9th March 2010**
Venue: York

CQC/DH review of implementation: **April 2010**

Dementia Networks

Links to Workstreams

Care Homes & QA	Jan.mclauchlan@tewv.nhs.uk Naomi.garbutt@northyorks.gov.uk
Awareness Raising / Early Diagnosis / Information	NDyson@alzheimers.org.uk Gillian.allatt@alzheimers.org.uk Jacki.tonkin@northyorks.gov.uk
Workforce	Jacki.tonkin@northyorks.gov.uk Helen.mackley@nyypct.nhs.uk Gillian.allatt@alzheimers.org.uk
Personal Support Services	Keith.rattenbury@nyypct.nhs.uk Peter.lister@nyypct.nhs.uk Gillian.allatt@alzheimers.org.uk Tinacarr@btconnect.com
Carers Strategy	Tinacarr@btconnect.com Gillian.allatt@alzheimers.org.uk
End of Life Care & LD	Tinacarr@btconnect.com Gillian.allatt@alzheimers.org.uk
Housing	Juliette.daniel@northyorks.gov.uk Avril.hunter@northyorks.gov.uk
General Hospitals	

North Yorkshire & York Dementia Network

Terms of Reference

Draft 1 January 2010

1. Aim:

The Network aims to promote collaborative working across agencies, professional groups, users and carers and the voluntary and independent sectors.

The network will inform and actively support the implementation of the North Yorkshire and York dementia strategy.

The network will:

- Agree the care pathway for people suspected of and with dementia
- Set standards of care that should be expected throughout the pathway
- Agree measurable outcomes expected from services
- Localize the care pathway to take account of local circumstances whilst achieving the same outcomes
- Raise awareness of dementia and reduce stigma associated with it
- Act as a body of expertise to inform the commissioning of services
- Share good practice
- Provide a mechanism for improving communications between agencies / organisations
- Identify efficiencies that can be made in the care pathway that benefits people with dementia and their carers.

2. Principles and Values:

The network will promote:

- A partnership approach, based on respect between statutory and voluntary organisations, and people and their carers in receipt of services.
- An integrated approach to care to provide seamless services.
- An holistic approach in the planning and delivery of services
- Service users and the general public involvement and engagement (being able to demonstrate how this takes place particularly if there are no service users and carers attending the network)
- Equity, equality and diversity in care provision
- Efficiency and the best use of time and resource
- Quality information, advice and access to evidence and effective interventions and outcomes.

3. Key Objectives:

- Create a positive 'sharing and learning' network that leads and establishes standards of practice and promotes methods of working that enhance the user and carer experience. It promotes self help, access to appropriate skills and advice closer to home, consistency and continuity over prolonged periods of time.
- Work collaboratively to support the creation of initiatives and implementation of new ways of working through specific workstreams to achieve the desired outcomes identified in the North Yorkshire & York Dementia Strategy.
- Monitor progress towards the objectives in the National Dementia Strategy and contribute to a report for the commissioners of health and social care on a quarterly / 6 monthly basis and to a NY&Y Dementia bulletin.

Membership:

Service Users and carers

Health service provider services – front line staff and management

- GPs / Practice Nurses
- Community and Mental Health Teams
- Intermediate Care / Fast response staff
- District Nursing
- Community Matrons
- Case Managers
- Health Care Assistants
- Therapy services
- Acute Trust

Social care staff – front line staff and management

- Care Workers
- Home care staff
- Therapists
- Care assistants
- Assessment staff

Housing staff

Voluntary sector organisations

Independent care providers

Care home providers

NHS North Yorkshire & York – Commissioners

City of York Council – Commissioners

North Yorkshire County Council - Commissioners

Other staff will be invited to attend as and when it is relevant to do so for example Workforce Development / Public Health

Sub-groups

Sub groups will be set up to progress identified workstreams. Relevant expertise will be asked to contribute to the workstream but must be led by a member of the Network. All subgroups will report back to the network on a regular basis either via a dementia Bulletin or presenting at the network meetings themselves.

Frequency of Meetings:

Meetings will be held three times a year from approximately 1.30 to 4.30pm on agreed dates.

Accountability / Reporting mechanism

Each individual member will be responsible for feeding back to their staff / teams / colleagues and feeding their colleagues views in to the network.

The Network will provide a report to the Mental Health Modernisation and Partnership Boards for York and North Yorkshire.

The network will provide regular reports for the NHS North Yorkshire & York; City of York Council and North Yorkshire County Councils respective commissioning Boards.

February 2010